

# Kwik Glass Pty Ltd

ABN: 17 642 028 975

26/76 Hume Highway, Lansvale, NSW, 2166

Email: sales@kwikglass.com.au

Tel : 02 87726548

www.kwikglass.com.au



## STATEMENT OF WARRANTY

### Warranty

Kwik Glass Pty Ltd warrants to the purchaser of products manufactured and installed by **Kwik Glass Pty Ltd** that a **seven-year warranty for the hardware, one (1) year warranty for the labour** from the initial date of purchase. In addition, **10mm Clear, Ultra Clear and Clear Narrow-line Toughened Glass** is in compliance with **AS/NZS 2208:1996 – Safety Glazing Materials in Buildings**. Please note that our **FULLY FRAMED** and **SEMI-FRAMELESS SHOWER** only has **1 year warranty**.

The warranty takes into account industry standards and tolerances. Products not manufactured by Kwik Glass Pty Ltd will have their own warranty cover. **This warranty does not cover defects or damage caused by matters outside of the control of Kwik Glass Pty Ltd, including (without limitation) accident, alteration of the product in any way, fire, abuse, misuse, wear and tear or failure to following our instructions with respect to cleaning and maintenance.** The obligation under this warrant is limited to repair or replacement of the product or components found to be defective by Kwik Glass Pty Ltd or duly appointed representatives. Under this warranty Kwik Glass Pty Ltd shall not be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee.

### The following are NOT warranty items

- Damage to glass
- Glass breakage
- Cracked, chipped or broken tiles
- Damage to water pipes
- Damage to any sealing agent on any surface
- Damage to walls, floors or coverings
- Water escaping due to wet seal issues
- Water escaping due to gaps in glass and/or metal
- Dropping/sagging of doors due to wall, floor or building movement

- Dropping of doors due to non maintenance (please refer to our recommended care and maintenance guidelines)
- Mildew build up, the effects of lime scale and corrosion
- Bowing in glass (tolerance allowed up to 1500mm / 6mm = 1mm bow every 350mm, 10/12mm = 1mm bow every 40mm)
- Gaps between glass (tolerance allowed up 6mm +/- 2.0mm up to 15mm +/-3.0mm)
- Squareness (tolerance allowed – Difference in diagonals of 5mm max. for panels with the largest dimension less than 1200. Difference in diagonals of 10mm max. for panels with largest dimensions greater than 1200mm)
- Warranty is not transferable in cases where the product is reinstalled in subsequent locations

Kwik Glass Pty Ltd will take all care when manufacturing and installing products but will accept no responsibility for any of the above issues.



**Best Regards,**

**Lee Tran**